

## NAAC Criterion 4: Infrastructure and Learning Resources

### 4.5 Maintenance of Campus Infrastructure

**4.5.2: There are established systems and procedures for maintaining and utilizing physical, academic and support facilities - laboratory, library, sports facilities, computers, classrooms etc.**





# PES Institute of Medical Sciences & Research

Kuppam- 517 425, Chittoor Dist., Andhra Pradesh

Tel: 08570 - 277999, 277799, 277666

Email: [principal@pesimsr.pes.edu](mailto:principal@pesimsr.pes.edu) Web: [www.pesimsr.pes.edu](http://www.pesimsr.pes.edu)

**Log book or other records regarding maintenance works**



# PROBLEM CHANGE MANAGEMENT SYSTEM

[PESIT-PCMS](#)  
 [PESIMSR-PCMS](#)  
 [PESSE-PCMS](#)  
 [PESIT-HRS](#)  
 [PESIMSR-HRS](#)  
 [PESSE-HRS](#)

---

[MASTERS](#)  
 [REPORTS](#)  
 [EXPORT](#)  
 [CONTACT US](#)  
 [ABOUT US](#)  
 [HOME PAGE](#)  
 [SIGN OUT](#)

|                    |                |                      |                   |                    |                     |
|--------------------|----------------|----------------------|-------------------|--------------------|---------------------|
| CRITICAL ISSUES(0) | OPEN ISSUES(1) | MY ISSUES(285/93771) | TODAY'S ISSUES(0) | CLOSED ISSUES(284) | TOTAL HITS (162906) |
|--------------------|----------------|----------------------|-------------------|--------------------|---------------------|

Mr.Balaji N S,Welcome To PCMS, Today's Date is Aug/24/2024. Kindly use chrome and mozilla

|  |  |
|--|--|
| <p><b>To submit a problem</b></p> <ol style="list-style-type: none"> <li>1. Go to Masters--&gt; Problem, then you will get Workers List</li> <li>2. Click on Problem Type,you will get problem submission form</li> <li>3. Type brief description of the problem, Click on Submit problem</li> </ol> <p><b>To update a problem:</b></p> <ol style="list-style-type: none"> <li>1. Go to Masters--&gt; List Problems for Update.</li> <li>2. Click on Update Option, you will get problem update form</li> <li>3. Select Problem Type, Make the changes and then click on Update Problem</li> </ol> | <p><b>To view all Problems</b></p> <ol style="list-style-type: none"> <li>1. Go to Reports--&gt; List All Problems,you will get the Query Form</li> <li>2. Provide all details in Query form</li> <li>3. Click on submit</li> </ol> <p><b>To Update the Status of Problem(for Technical Persons Only)</b></p> <ol style="list-style-type: none"> <li>1. Go to Masters--&gt;List Problems for Update</li> <li>2. Then you will get all your problems with Update Option</li> <li>3. Click on Update you will get problem Close/Update form</li> <li>4. Make changes and then click on Close/Update Problem</li> </ol> |
|--|--|

---

Copyright © PES 2007-2017 <http://utils.pes.edu>

**Web portal page for maintenance works**

# PROBLEM CHANGE MANAGEMENT SYSTEM

[PESIT-PCMS](#) [PESIMSR-PCMS](#) [PESSE-PCMS](#) [PESIT-HRS](#) [PESIMSR-HRS](#) [PESSE-HRS](#)

[MASTERS](#) [REPORTS](#) [EXPORT](#) [CONTACT US](#) [ABOUT US](#) [HOME PAGE](#) [SIGN OUT](#)

[CRITICAL ISSUES\(0\)](#)

[OPEN ISSUES\(1\)](#)

[MY ISSUES\(285,93771\)](#)

[TODAY'S ISSUES\(0\)](#)

[CLOSED ISSUES\(284\)](#)

[TOTAL HITS \(162906\)](#)

## QUERY FORM FOR LISTING PROBLEMS

SELECT VALUES, CLICK ON SUBMIT

|   |   |
|---|---|
| Ticket No :   | <input type="text"/>  |
| Assigned To :   | <input type="text"/>  |
| Problem Type :  | <input type="text"/>  |
| Status :  | <input type="text"/>  |
| Campus :  | <input type="text"/>  |
| Department :  | <input type="text"/>  |
| Block/Location :  | <input type="text"/>  |
| Severity:   | <input type="text"/>  |
| Vendor/Agency Name:   | <input type="text"/>  |
| From (dd/mm/yyyy) :   | <input type="text"/> <a href="#">Select</a>                       |
| To (dd/mm/yyyy) :   | <input type="text"/> <a href="#">Select</a>                       |
| With Photo :  | <input type="text"/>  |
| With Details :  | <input type="text"/>  |
| File Type :   | <input checked="" type="radio"/> Word <input type="radio"/> Excel |
| <input type="button" value="SUBMIT FOR LISTING"/> <input type="button" value="RESET ALL FIELDS"/> |   |

Web portal page for maintenance works

## PROBLEM CHANGE MANAGEMENT SYSTEM

[PESIT-PCMS](#)
[PESIMSR-PCMS](#)
[PESSE-PCMS](#)
[PESIT-HRS](#)
[PESIMSR-HRS](#)
[PESSE-HRS](#)

[MASTERS](#)
[REPORTS](#)
[EXPORT](#)
[CONTACT US](#)
[ABOUT US](#)
[HOME PAGE](#)
[SIGN OUT](#)

CRITICAL ISSUES(0)
OPEN ISSUES(1)
MY ISSUES(285/93771)
TODAY'S ISSUES(0)
CLOSED ISSUES(284)
TOTAL HITS (162906)

### PCMS PROBLEM DETAILS

OPEN
CLOSED
WORK PROGRESS
OTHER

| No    | Submitted By                 | Campus/Dept                     | Problem      | ST Description   | Assigned To     | DOS    | DOC    |
|-------|------------------------------|---------------------------------|--------------|--|-----------------|--------|--------|
| 64860 | <a href="#">SHEKAR RG</a>    | PESIMSR PSYCHIATRY              | Plumbing     | C IN PSYCHIATRY OPD GROUND FLOOR ASSISTANT PROFESSOR ROOM WATER IS LEAKING IN THE TAPE SO PLEASE DO THE NEEDFULL.                                      | Vijay, Plumbing | Jan-01 | Jan-03 |
| 64861 | <a href="#">ANAND NAICK</a>  | PESIMSR LIBRARY                 | Plumbing     | H water blockage   | Vijay, Plumbing | Jan-01 | Jan-03 |
| 64867 | <a href="#">CCU</a>          | PESIMSR Ophthalmology           | Plumbing     | H Plumbing   | Vijay, Plumbing | Jan-01 | Jan-03 |
| 64868 | <a href="#">CCU</a>          | PESIMSR Ophthalmology           | Plumbing     | H Plumbing   | Vijay, Plumbing | Jan-01 | Jan-02 |
| 64869 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H MALE ORTHO WARD URINAL PIPE BLOCK  | Vijay, Plumbing | Jan-01 | Jan-10 |
| 64870 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H CASUALTY SUMP STP PIPE LINE BROKEN   | Vijay, Plumbing | Jan-01 | Jan-03 |
| 64871 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H 200KLD SPARE MOTOR FIXING  | Vijay, Plumbing | Jan-01 | Jan-16 |
| 64873 | <a href="#">CCU</a>          | PESIMSR GENERAL MEDICINE        | Plumbing     | H FLUSH TANK NOT WORKING   | Vijay, Plumbing | Jan-01 | Jan-03 |
| 64874 | <a href="#">CCU</a>          | PESIMSR GENERAL MEDICINE        | Construction | H IN BATHROOM TAP IS LEAKAGE   | Vijay, Plumbing | Jan-01 | Jan-03 |
| 64876 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H NURSING COLLEGE BACK SIDE CHAMBER LINE BROKEN  | Vijay, Plumbing | Jan-01 | Jan-03 |
| 64877 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H GUEST HOUSE ROOM NO 13 PILLAR LEAKAGE  | Vijay, Plumbing | Jan-01 | Jan-03 |
| 64878 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H FEMALE ORTHO WARD TAP LEAKAGE  | Vijay, Plumbing | Jan-01 | Jan-03 |
| 64883 | <a href="#">Dhanalakshmi</a> | PESIMSR Block - E (Staff Qtrs)  | Plumbing     | H E BLOCK 108, WASHING ROOM HOT WATER TAP CANT CLOSE CONTINOUSLY LEAKAGE AND BATHING SHOWER CAP IS NOT THERE ,WANT TO FIX NEW                          | Vijay, Plumbing | Jan-02 | Jan-03 |
| 64900 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H HILL VIEW NO. 502, WATER NOT COMING FROM THE TAPS OF BATHROOM FLASH NOT WORKING ,WATER FLOW PIPE BLOCKED IN BATHROOM WATER IS NOT GOING OUT PROPERLY | Vijay, Plumbing | Jan-02 | Jan-05 |
| 64902 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H FEMALE ORTHO WARD WASH BASIN TAP LEAKAGE   | Vijay, Plumbing | Jan-02 | Jan-03 |
| 64903 | <a href="#">Dhanalakshmi</a> | PESIMSR Guest House             | Plumbing     | H MS HOUSE FLASH TANK LEAKAGE  | Vijay, Plumbing | Jan-02 | Jan-02 |
| 64904 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H COLLEGE BACK SIDE NEAR GUEST HOUSE ROAD STP PIPE LINE BROKEN   | Vijay, Plumbing | Jan-02 | Jan-02 |
| 64905 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H ER STAFF WASH ROOM HAND SHOWER BROKEN WANT TO FIX NEW  | Vijay, Plumbing | Jan-02 | Jan-04 |
| 64906 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H COMPLEX STP PIPE LINE BROKEN   | Vijay, Plumbing | Jan-02 | Jan-03 |
| 64907 | <a href="#">Dhanalakshmi</a> | PESIMSR Hospital (Common Areas) | Plumbing     | H CASUALTY SUMP STP PIPE LINE BROKEN   | Vijay, Plumbing | Jan-02 | Jan-03 |

Sample copy of maintenance works