

NAAC Criterion 6: Governance, Leadership and Management

6.1 Institutional Vision and Leadership

6.1.1 : The Institution has clearly stated vision and mission which are reflected in its academic and administrative governance.





PES Institute of Medical Sciences & Research

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Vision and Mission documents approved by the College bodies



Foreward

PES Institute of Medical sciences and Research (PESIMSR) is very glad to place this handbook in your hands. PESIMSR has been making a steady progress over the years and today, it has occupied the top slot in the state in the field of Medical education. PES IMSR ranked 3rd best college/Hospital in the Dr. NTR University of Health Sciences, AP. When other institutions are making efforts to catch up with our place, we need to make a paradigm shift to maintain and increase the distance from the runners up. We all have to know that retaining this top position is as difficult as attaining it. In order to keep this position, it is necessary that we work in a more guided way. This hand book provides the necessary guidelines so that all of us can follow and work in tandem to achieve the PESIMSR dream of being among the Top Ten Medical Colleges in the country.

These rules/regulations/policies/procedures will surely to provide transparency to the policies that are framed in tune with the philosophy of the institute. These rules give us better focus and allow us a greater freedom in our decision making, most of the time without waiting for directions from the top. Although quite an amount of effort has gone into framing these rules, they offer scope for improvements. Our experiences with these rules, I am sure, would result in an accumulation of newer thoughts from all of us, which can be incorporated through amendments to this handbook over time.

Dr. SURESH KRISHNAMURTHY
MEDICAL DIRECTOR
PESIMSR, KUPPAM

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1. VISION

To emerge as the preferred healthcare provider in the tristate region through quality, safety and reliability.

2. MISSION

To provide, affordable, scientific, ethical and high-quality, tertiary health care services to all.

To assist the medical and nursing colleges with their educational and research goals.

3. VALUES

- Care, Compassion and Courtesy
- Quality, Safety and Affordability
- Ethical, Legal and Environment friendly
- Continuous Quality Improvement
- Effective Communication and Team Work

4. QUALITY POLICY:

To provide optimal, timely, and cost efficient care to all our patients through continues quality improvement.

5. SERVICE STANDARDS OF PES HOSPITAL

- Courtesy
- Compassion
- Sympathy
- Empathy

6. SAFETY POLICY

PES Hospital is fully committed to provide a medical care that is safe and free from well known harms associated with medical care delivery. It is the goal of PES Hospital to provide patients, their families, visitors and staff with an environment and workplace free from recognized and well known hazards.

Towards this goal, PES Hospital shall

- Comply with all legal and statutory requirements relating to air, water, sound, food, and electricity, alternate sources of power generation, engineering equipment, biomedical equipment, biomedical waste management, hazardous material management and radiation.
- Establish structures and processes that will ensure safe medical care to its patients.
- Appoint a safety committee which shall plan and document a hospital wide safety programme which shall consist of
 - ♦ Patient safety programme
 - ♦ Facility safety programme
 - ♦ Laboratory safety programme
 - ♦ Radiology safety programme.
- Appoint
 - ♦ Patient safety officer
 - ♦ Facility safety officer
 - ♦ Laboratory safety officer
 - ♦ Radiology safety officer
- who shall implement, monitor and improve the hospital wide safety programme.
- Ensure that all its employees are aware of the hospital wide safety policies, their interpretation and implementation through induction and in-service training.
- Ensure that all its employees follow safe work practices and report all unsafe conditions to their immediate supervisor. Ensure that this policy is documented, reviewed periodically, Communicated to all employees and made available to public.

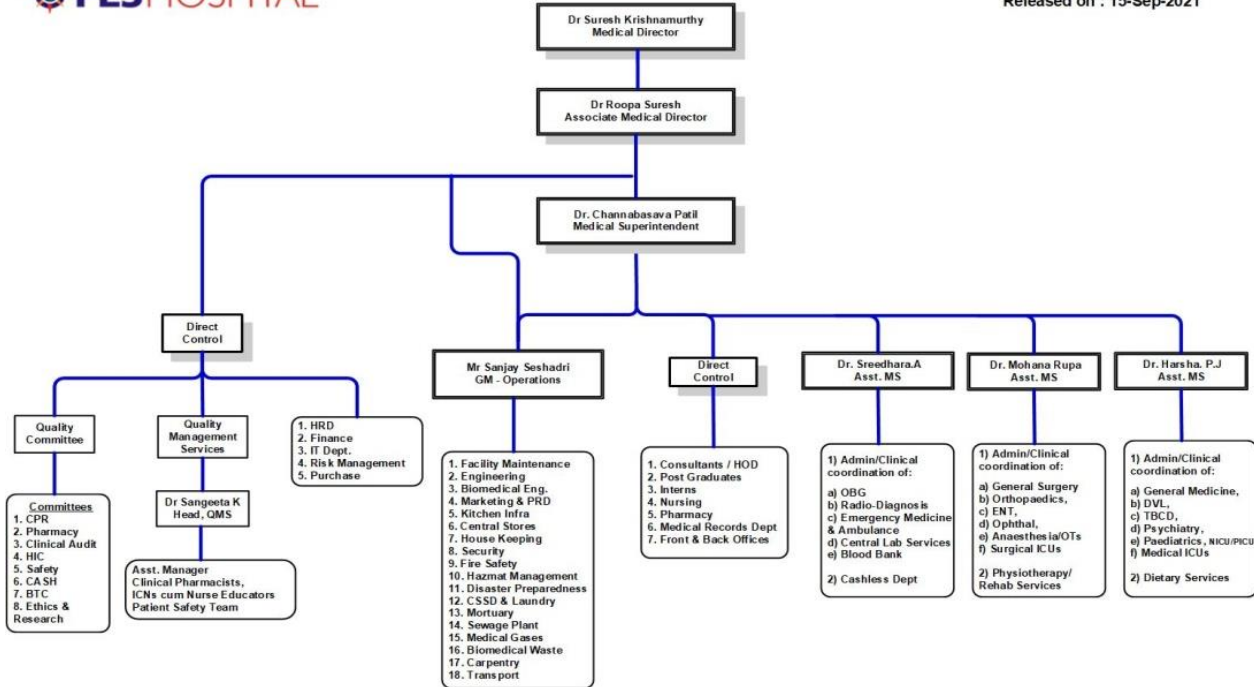
7. LIST OF GOVERNING BODY

S.NO	NAME	DESIGNATION
1	Prof.M.R.Doreswamy, Ex.MLC, Founder, PES Institutions & Chancellor, PES University	Chairman
2	Prof.D.Jawahar, CEO, PES Institutions	Member
3	Prof.Ajoy Kumar, COO, PES Institutions	Member
4	Dr. Suresh.K, Medical Director PESIMSR	Member
5	Dr.Roopasuresh, Assoc.Medical Director, PESIMSR	Member
6	Dr. H.R.Krishna Rao, Dean & Principal, PESIMSR	Member-Secretary Convener
7	Dr. Channabasava Patil Superintendent, PESIMSR	Member
8	Dr. Chitra Nagaraj, HOD of Community Medicine	Member
9	Registrar, Dr. NTR University of Health Sciences, Vijayawada, AP.	Dr.N.T.R. U.H.S Representative
10	The secretary Health & Family welfare, Govt. of AP	Ex-Officio Member
11	The Director of Medical Education, Govt. of AP	Ex -officio Member

ORGANOGRAM

Released on : 15-Sep-2021

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MEDICAL DIRECTOR

9. NABH COMMITTEES:

S.NO	Name of the Committee	Chairperson
01	Research Committee	Dr. Suresh Krishnamurthy Medical Director
02	Pharmacy Committee	Dr. Pundarikasha HOD of Pharmacology
03	Quality Committee	Dr. Suresh Krishnamurthy Medical Director
04	Infection Control Committee	Dr. Y.J. Visweswara Reddy Emiritis Professor-General Medicine
05	Clinical Audit Committee	Dr. Y.J. Visweswara Reddy Emiritis Professor -General Medicine
06	Safety Committee	Dr. Roopa Suresh, Associate Medical Director
07	Ethics Committee	Dr. H.R.Krishna Rao, Dean & Principal
09	Committee against Sexual Harassment(CASH)	Dr. L. Mohana Rupa Prof. of Pharmacology
09	Blood Transfusion Committee	Dr. Ramaswamy Prof. & HOD of Pathology
10	Ex-Officio Member	Dr. Sangeeta.Kamatchi, Head - QMS

The HEAD- QMS is an ex officio member for all the NABH committees and will guide and monitor the functioning of all the committees. Copy of minutes of meeting shall be sent to Head - QMS through email.

10. SCOPE OF SERVICES:

I. SPECIALITIES

- Emergency Medicine
- General Medicine
- General Surgery
- Obstetrics & Gynecology
- Pediatrics
- Orthopedics
- Ophthalmology
- E.N.T (Ear, Nose & Throat)
- Psychiatry
- Chest Diseases
- Dermatology & cosmetology
- Dentistry
- TBCD (Tuberculosis Chest Diseases)
- Anaesthesiology
- Radio Diagnosis

II. SUPER SPECIALITIES

- Cardiology
- Nephrology
- Neonatology
- Urology
- Neurology
- Plastic Surgery
- Dermato Surgery
- Pediatric Surgery

- Vascular Surgery
- Faciomaxillary Surgery
- Pulmonology
- Diabetology
- Rheumatology
- Oncology
- Neurosurgery

III. EMERGENCY (24 X 7) SERVICES

- Emergency Care
- ICU Care
- CCU
- Angioplasty
- Dialysis
- Labour & Delivery services
- Blood Bank services
- Computerized Lab
- Pharmacy
- Ambulance Services
- CT Scan & MRI
- High –end Operation Theaters

11. HOSPITAL LAYOUT:

ABOUT HOSPITAL BUILDING

Hospital building is divided into two parts

1. Main hospital Building
2. Super specialty Hospital Building

33. FREQUENTLY CALLED NUMBERS

Medical Superintendent	2120, 9100064475
Assistant Medical Superintendents	8618746417, 9884760082 9100439253
Ambulance Services	18004259066
Blood Bank	2133,9391833741
Canteen	2111, 3324,3315 9573272233
Cash counter/ Billing section	2103
Cashless Services	3308,9390191611
Central Pharmacy	3309,9701342714
Emergency Medicine	2109, 9391833745
Emergency reception	2110,9701342718
Female Reception	2100
Fire	2110,2288
Housekeeping	3333,9701342711
HRD	2148,9701342724
ICU	2160,9391833746
Chief Infection Control Officer	9343979903

IP Registration	2272
Male Reception	2101
Medical Superintendent	2120
Nursing	3334, 9100773470
Police Constable (Mr.Zilani)	9491913957
Public Relation	2108, 9701342710
Quality Management Services Head QMS	3305/9959011615
Committee Against Sexual Harassment (CASH) Dr.L.Mohana Rupa/ Dr.Sangeetha	9884760082//9959011615
Security	2288,9701342723
Speciality Hospital Reception	5000
Hospital Administrator	5006, 9100773473
GM Opertaions	9000821259
Facility Officer	7093900314

For any queries and details related to the contents in this book, contact HRD, PESIMSR, Kuppam-517425, A.P.

Vision

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Mission

To provide, affordable, scientific, ethical and high-quality, tertiary health care services to all.

To assist the medical and nursing colleges with their educational and research goals.

Quality Policy

To provide optimal, timely and cost-efficient care to all our patients through continuous quality improvement.

PES INSTITUTE OF MEDICAL SCIENCES & RESEARCH

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